

Contact Customer Support

If you are unable to find the answer you are looking for in our help articles and need additional support, our team of friendly customer support representatives are here to help. If you have a question, we have an answer!



Phone and Web Form Ticket Support

Monday- Friday

8:00 am - 6:00pm Eastern Time

Submit a Support Case

Fill out the form online at <https://support.vectorlivesafe.com/s/contactsupport>

Call Us:

(800)-971-3256, Option 3

LiveSafe After-Hours Support

LiveSafe has an after-hours phone service for Urgent & Emergency Issues Only. If you determine an issue is urgent, please call: (800)-971-3256, Option 3.

Our After-Hours phone service will submit the case to our Escalation Management team indicating that it is urgent and triggering a paging notification system. The Escalation Management team will resolve the issue or escalate to our Development Team if required.